



## OneVue Sense™ ChillCheck Preventing MRI Downtime

Your MRI scanners mean a great deal to your healthcare facility. Not only do they help with diagnosing patients, but they also contribute to your bottom line – both through the number of scans and positive patient experiences. The more scans performed, the more revenue made. The higher the patient satisfaction scores, the higher the reimbursement rates. Neither occurs if your MRI scanner is routinely down for maintenance due to an MRI chiller issue.

With imaging services said to account for up to 37% of hospitals' profits<sup>1</sup>, MRI downtime can be costly. When combined with the wasted expensive liquid helium that usually keeps the MRI equipment cool, you could be looking at a substantial monetary loss. Help avoid this situation and ensure your MRI scanners are always up-and-running with the Primex OneVue Sense ChillCheck solution.

Through a network of connected sensors that report to the centrally located, web-based OneVue software platform, you'll always know the flow and temperature of your MRI chillers and the temperature and humidity of your MRI equipment room. If these conditions fall out of a personalized, specified range, you'll receive text, phone, and email alerts so you can quickly mitigate any issues and keep your MRI scanners operative.

<sup>1</sup> <https://www.elitecme.com/resource-center/radiology/the-radiology-department-from-cost-to-profit-center>

## Why Primex OneVue Sense ChillCheck?

**Knowledge is Power** – MRI overheating and the downtime it can create impacts caregivers, imaging technicians, biomedical engineers, and numerous others within your facility. All of these teams can be added and granted access to the OneVue software platform, giving them peace of mind knowing they have around-the-clock visibility into the current state of their MRI chillers and the MRI equipment room.

**Extension of Your Team** – Automated alerts sent to your most used device will keep you informed while you attend to other priorities or take a much-deserved day off. Members of the Primex team also standby to monitor and improve your workflow through actionable insights.

**Comprehensive, Yet Simple** – The last thing your team needs is another complicated application. Uniquely designed for the OneVue Sense ChillCheck solution, your Primex OneVue software will launch the same day sensors are installed and is very easy to learn and navigate – from the dashboard view, just click on an MRI chiller where you notice a deviation or where you want to learn more.

**Non-Invasive Operational Style and Installation for Inner Diameter Pipe Sizes of 1.25", 1.5", or 2"** – Our sensors can be installed anytime, even while scanning patients, and cover most MRI chiller thresholds without affecting the functionality of your equipment.

**No Risk** – If our OneVue Sense ChillCheck sensors send you incorrect information, you won't pay.\*

*\*Subject to Terms and Conditions, Statement of Deliverables.*

## Primex Proven Process

The Primex team recognizes the importance of and value that comes from a smooth implementation and always-there support. That's why, as part of the Primex Proven Process, you'll receive the following:

- Fully configured sensors that are installed by Primex or certified partners
- Consultations to understand and optimize workflow and communication
- Total configuration of your OneVue account to ensure your team's success
- Certification that installation and configuration meet facility expectations
- Training for all users
- Full support for troubleshooting or retraining
- In-person support for hardware or installation issues



To Learn More:  
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